

2025 TRAINING CALENDAR

1113 PITTINGS											
Empowerment, Engagement & National Workforce Development Rising Women, Resilient Organizations:	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Empowering Women for High-Performance Workplaces	Ms Rahima Yunus, Qatar	Serendib Training		Suitable for Female Professionals from Junior to Mid-level	Half Day						750
Managing Qatarisation In Private Organisations		Serendib Training		All Industries - HR, Admin, In-house Legal	Half Day				11		1000
NextGen Qatar: Leading and Engaging the Emerging Qatari Workforce	Ms Rahima Yunus, Qatar	Serendib Training		All Industries - HR, Admin, In-house Legal	Half Day			9			1000
Banking & Financial Institutions	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Adopting Al For Enhancing Customer Experience	Ms Lina Yahya, Forefront Consulting, UAE	Serendib Training		Customer Experience professionals, Head of Marketing, Head of Customer Service, Retail Branch Managers, Operations Managers	1 Day						1750
AI & Robotic Process Automation For Banking & Finance - Global Best Practices, Guidelines & Success Stories	Mr Constantin Stan, EU	Enviso Global, EU		Quality Assurance, Operations, Compliance, IT	1 Day			23			2000
Management & Leadership	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Al Driven Business Transformation	Mr Chinmai Talwalkar, UAE	Serendib Training		All Industries - Decision Makers, Business Owners, Sr Management,Heads of Depts	Half Day				25		750
Strategic Cash Cycle Management for Non-Financial Managers	Ms Aisha Fazal, Qatar	Serendib Training		All Industries - Decision Makers, Business Owners, Sr Management, Heads of Depts	2 Days						2500
CMI - UK Recognised Level 1 - Managing With Impact	Mr Ian Janse van Vuuren,	Chartered Organisation,		All Industries - Business Owners, Managers & Heads of Depts with less than 5 years managing	3 Days				4,5,6		4500
EQ People Insights	South Africa Mr John Bentley,	Six Seconds, USA	Pschometrics Canada Six Seconds, USA	experience All Industries - Decision Makers, Business Owners, Sr Management, Heads of Depts, Experienced	1 Day						2000
The Productive Professional:	Powerbase Consulting, UK Mc Cara Vounce		SIX Seconds, 6571	Managers, Supervisors & Team Leaders Suitable for Junior and Mid Level Professionals	Half Day			29		7	600
Practical Time, Task & Stress Management Skills	Ms Sara Younes	Serendib Training	Work Personality Index- Development Report,	Suitable for Junior and Mid-Level Professionals All Industries - Decision Makers, Business Owners, Sr Management, Heads of Depts, Experienced				Z 7		2 /	
Critical Thinking & Problem Solving		Serendib Training	Pschometrics Canada	Managers, Supervisors & Team Leaders All Industries - Decision Makers, Business Owners, Sr Management, Heads of Departments,	2 Days					3,4	3500
Professional Negotiation Skills Conflict, Collaborate & Rebuild Trust:		Serendib Training		Experienced Managers, Supervisors & Team Leaders	2 Days				18, 19		3500
Practical Workplace Conflict Management Strategies		Serendib Training		Suitable for Junior and Mid-Level Professionals	Half Day						600
Speaking with Impact: The Art of Business Storytelling & Impactful Communication That Inspires Action	Ms Rahima Yunus, Qatar	Serendib Training		Mid to senior-level professionals, team leads,	Half Day			16			600
Developing A Culture of Accountability & Initiative - Global Best Practices & Strategies		Serendib Training		All Industries - Decision Makers, Business Owners, Sr Management, Heads of Depts, Experienced Managers, Supervisors & Team Leaders	1 Day					9	1500
Procurement & Supply Chain Management	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Essential Supplier Relationship Management Skills	Ms Vidya Malkani, FCIPS, VMC Consulting, UAE	Serendib Training		All Industries - Procurement, Contracts & Commercial professionals	1 Day		30				1500
Adopting Al For Enhancing Procurement Operations	Ms Vidya Malkani, FCIPS, VMC Consulting, UAE	Serendib Training		All Industries - Procurement Managers, Heads of Procurement, Commercial Managers	1 Day						1500
Integrity in Procurement: Ethics and Compliance Essentials	Mr Andrew Neilson, UK	Serendib Training		All Industries - Procurement Managers, Heads of Procurement, Commercial Managers	2 Days				26, 27		3500
HR. L&D	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Managing Qatarisation In Private Organisations		Serendib Training		All Industries - HR, Admin, In-house Legal	Half Day		16		11		1000
Qatari Labour Law & Practice	Katrina Wilson, Senior Counsel -	Serendib Training		All Industries - HR, Admin, In-house Legal	1 Day		29				1750
Compensation Framework Best Practices	Employment, Al Tamimi & Company Mr Enad Abu Naser, KSA	Serendib Training		Experienced HR Professionals	1 Day			14			1750
Adopting AI For Enhancing HR Functions		Serendib Training		All Industries - Head of HR, HR Managers, HR Supervisors	Half Day						750
CMI-UK Recognised Advanced Training & Facilitation Masterclass	Mr H.I. Khawaja,		Work Personality Index- Development Report,		3 Days			21, 22, 23			4000
	HAH Consultants, Canada Mr H.I. Khawaja,	Institute, UK Serendib Training	Pschometrics Canada Work Personality Index- Development Report,		2 Days			21, 22, 23			3000
Advanced HR Business Partnering Skills	HAH Consultants, Canada		Pschometrics Canada				20				
Essential HR Skills For Educational Institutions	Ms Jamila Dogaru, Ms Maral Baboyan			All Educational Institutions - HR & Admin personnel	1 Day		20		4 0 4 5 0 0		750
Human Resources Management For Educational Institutions	Ms Jamila Dogaru, Ms Maral Baboyan	Serendib Training		All Educational Institutions - HR & Admin personnel	4 Saturdays				1,8,15,22		3000
Educational Institutions	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Essential HR Skills For Educational Institutions	Ms Jamila Dogaru, Ms Maral Baboyan	Serendib Training		All Educational Institutions - HR & Admin personnel	1 Day		20				750
Managing Challenging Parents in Multicultural Educational Settings	Ms Hanim Johar, Qatar	Serendib Training		All Educational Institutions - Head of dept, Head of Schoo/ College, Administration, Sr Educators, Counsellors	Half Day		27				600
Human Resources Management For Educational Institutions	Ms Jamila Dogaru, Ms Maral Baboyan	Serendib Training		All Educational Institutions - HR & Admin personnel	4 Saturdays				1,8,15,22		3000
Sales. Marketing & Business Development	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Effective Sales Management	Mr Charbel Rached, Qatar	Serendib Training		Key Account Management, Business Development, Sales Management	1 Day						1000
Growth Mindset at Work: Driving Performance For A Winning Business Mindset		Serendib Training		Mid-level Managers and Team Leaders, Emerging Leaders & High-Potential Employees	1 Day						1500
International Business Development Strategies		Serendib Training		Key Account Management, Business Development, Sales Management	1 Day						1500
Managing Social Media Campaigns	Mr Ahmed Refaat, Egypt	Serendib Training		Marketing, Social Media Marketing, Content Management, Branding	2 Days						2500
Healthcare	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
Patient Expereince - Global Best Practices, Strategies & Success Stories	Ms Adrianna Sperkacz, USA	Serendib Training		Hospitals & Clinics - Patient Experience/ Guest Experience personnel, Operations, Marketing,	Half Day			12			1000
In-store Pharmacy Sales & Relationship Skills		Serendib Training		Quality Management For all Pharmacists & Assistants	1 Day						1000
Strategic Marketing & Growth Strategies For Patient Centered Clinics in		Serendib Training		Healthcare Clinics - Operations, Marketing, Guest Experience, Management	1 Day						1500
GCC Personal Development	Training By	Certificate By	Assessment	Suitable For	Duration	August	September	October	November	December	Course Fee(QAR)
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I Am Success: Finding Purpose, Confidence & Motivation at Work	Ms Sairaksha & Ms Misha	Serendib Training		Suitable for Juniors to Mid Level Professionals	Half Day	30			22		600

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OUR TRAINING AND TECHNICAL PARTNERS





WORK PERSONALITY
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